WHETHER IT WAS A GLOBAL PANDEMIC, RACIAL RECKONING, OR A CONTENTIOUS ELECTION, YOUR SUPPORT WAS OUR LIFELINE THROUGH A YEAR OF STORMS.
UNPRECEDENTED

To say that 2020 was a year of challenges is an understatement. Like you, Family & Children’s Service had to adapt to meet uncertain and unprecedented times. The very core of our mission – “to strengthen the life skills of families, children, and individuals of all ages” – was put to the test over and over again. Central to advancing that mission is connecting vulnerable populations to resources and to each other.

Our staff responded to the “stay at home” order by quickly shifting from in-person visits to virtual support groups, daily check-in calls, and Zoom workshops. They set up learning pods to help teens with online school, found donations of food and essentials, delivered groceries, and even conducted backyard counseling. With social isolation being an equal threat, they ensured that “out of sight” did not mean “out of mind.”

You also responded. You stepped up big with sacrificial and unexpected displays of kindness and just plain human decency. You delivered cleaning supplies, masks, groceries, diapers, toys…and hope. You redefined what it means to be a good neighbor. Your support provided relief and stabilization to some of the most vulnerable.

Some of you were once strangers and have now become part of the F&CS family. After all, you are just people helping people (us) to help people (our neighbors.)

Despite the ongoing uncertainty, we are grateful — grateful for folks like you who care.
YOUTH SERVICES

Our Youth Development Programs strengthen the internal assets and social competencies of youth by addressing root causes of youth violence, teen pregnancy, low educational outcomes, and other social determinants. Our programs build self-esteem, social awareness, personal responsibility, and community connections.

Teen Scene is an after-school academic enrichment and summer program for middle school-aged youth that includes homework help, experiential learning projects, service learning, and leadership training.

Shannon Community Safety Initiative provides case management, youth leadership training, and job opportunities through a city-wide, inter-agency violence prevention program serving Lynn youth ages 14-24.

Project PRIME provides youth with sexual health education to boost their understanding of risks, and helps reduce the incidence of HIV/STDs and unplanned pregnancies among 14-21 year olds.

The Right Moves is a school-based after school program that offers an age-appropriate, asset-building, strength-based, and preventative curriculum for fifth grade girls to help with their transition to middle school.

“The time on the work crew was worth it because not only did I bond with everyone and make money, I also learned to be a leader.” – Elijah

“The Shannon Program has helped me achieve goals I didn’t know I had.” - Gabriela

“Working the garden allows me to still work at the agency and go outside, even during the pandemic.” - Niko
• Before many in-person activities were canceled due to COVID, youth participated in the curation of a local exhibit for the Lynn Museum and spoke about their experiences at a public art campaign.

• When “normal” life was upended, F&CS staff responded by providing academic resources, therapeutic support, even grocery deliveries. Daily check-ins, Zoom cooking demonstrations, virtual hangouts, drive-by shout outs, were employed to keep youth connected to each other and to the program.

• In the summer, youth carried out a community supported agriculture project in collaboration with the Highlands Association, which manages the Cook Street park in Lynn. They planted, nurtured, and harvested vegetables in the 25 garden plots entrusted to them. They also beautified the park by removing overgrown weeds and shrubs and painting structures.

• In the Fall, Lynn Public Schools decided to extend remote learning for another year. F&CS opened a pandemic pod or micro school which allowed a small number of students to attend classes in-person under the supervision of youth staff who provided academic support.

• In an ongoing effort to develop the next generation of change agents, FCS enrolled 17 youth in a Youth Leadership in Action (YLA) program. YLA challenges youth to engage in civic activities by giving them the tools to dream and execute plans that impact social change. Youth planned and successfully completed a holiday toy drive and voter registration awareness campaign in 2020.

• Youth raised funds to provide supermarket gift cards to 85 families at Thanksgiving and distributed over 100 toys to children in Lynn for the holidays.
FAMILY SERVICES

We offer a full range of services that help participants develop skills to build stable, productive, and healthy lives. Our programs address specific needs, offering proven and professionally managed services in multiple languages through center-based and in-home settings. Following a two-generational approach, support groups and enrichment events are designed to empower parents, strengthen parent-child bonds, foster healthy child development, and prepare children for academic success.

Family Resource Center (FRC) offers free parenting leadership training, support groups, and developmental screenings of preschool-aged children.

FRC programs include:
• The Incredible Years and Parenting Journey Classes
• Las Mamas Primerizas
• Grupo do Mujeres
• Teen Mom’s Group
• Cambodian Support Group
• Emergency Financial Assistance through the Goldman-Callahan Endowment and United Way

Healthy Families Harbor Area is a home visiting program that serves first-time parents in Charlestown, Chelsea, East Boston, Revere or Winthrop who are under the age of 23, and are pregnant or parenting a child under the age of 1.

Parents as Teachers provides parents in Chelsea, Lynn, and Revere who are pregnant or parenting children under the age of 5 with in-home visits that focus on strengthening parent-child interaction.

Family Alliance is a team of licensed clinicians and case managers who deliver stabilization, support and counseling services to DCF-referred families with children of all ages.

Young Parents Support focuses on the needs of parents up to age 23 by providing case management services, assisted referrals and accompaniments.

“It’s a great class and should be mandatory for all parents. This is information that could change the world. Better parents, better children.”
– Parenting Journey participant

“I have been able to get my three children back and I know I can give them the best of me.”
– Parenting Journey participant
• F&CS received the National Hispanic/LatinX Heritage Month Community Service Award from the Partners in Transportation Diversity Committee at the MassDOT/MBTA for our ongoing work serving communities of color.

• At one point last year, there was a 90% unemployment rate and 50% COVID-positive rate among families in the PAT program.
RESPONDING TO COVID 19

Diaper Drive
Baby essentials were consistently an area of need across Lynn and Chelsea, but the COVID-19 pandemic left vulnerable families struggling more than usual to obtain them. Essentials like baby wipes and diapers were unavailable at food pantries. Recognizing this need in the community, F&CS launched a campaign to support a Diaper Hotline for families to request diapers. The efforts were boosted by a $5,000 matching grant from the United Way and generous support from Chelsea Fourth Street, Investors, LLC. What truly made the effort come to life was donors and volunteers who purchased diapers and helped to personally deliver them in the middle of a pandemic. Thanks to that generosity and courage, 24,652 diapers were delivered to families in need. Even during the pandemic, babies and toddlers were able to stay clean and healthy.

Virtual Family Fun Day
Not even COVID could stop this beloved and well-attended tradition. The show had to go on. F&CS staff transformed Family Fun Day into a virtual info-tainment event that was aired on Facebook, YouTube, and Lynn Community Television. Families and children enjoyed interactive performances in English and Spanish from Curious Creatures and Bruce the Clown along with music and craft demonstrations. When families pre-registered online, they received a sports backpack filled with school supplies, information about community services, and fun materials to participate in the interactive program. Although it looked a little different from previous years, thanks to sponsorships from Eastern Bank and local businesses, even more families were reached due to the magic of social media.

Hope for the Holidays
The holiday season looked different for everyone this past year with COVID leaving many parents unemployed or facing financial hardship. Without help, F&CS program participants, who are already the most vulnerable in our community, faced a bleak holiday. The F&CS Board of Directors led an initiative to spread a little hope and cheer by enlisting help from the community to ensure that 300 children in need had a gift to unwrap during the holidays. The effort was generously supported by greater Lynn local businesses and neighbors who purchased, wrapped, and delivered gifts to over 300 children, turning a difficult season into a special one.

“...The core of our story is to find innovative ways to help make transformative change for those we serve, enabling them to accomplish more with their lives. For families to realize the potential benefits, they will need a support system that can help them unlock their dreams and reach their full potential.”
– Selvin Chambers, III. Executive Director
2020 STAFF & PARTNERS

2020 STAFF
Angela Aguilar
Reyna Alfaro
Guadalupe Arana
Susan Archer
Dalila Avila
Camila Azuero
Robert Bishop
Clare Brooks
Crystal Castillo
Jennifer Lara
Angela Lewis
Maroli Licardie
Mariana Marquez-Mundo
Angelica Marte
Kady Mejia
Ruben Montano-Lopez
Xanda Negron
Aldenise Olivo
Maria Orgeta
Sandra Perdomo
Phoeuth Phon-Nazario
Evgenia Revas-Thurman
Michael Ring
Ariana Rivera
Reyna Ross
Sean Sarm
Jackie Trahan
Richard Valentine Jr
Denise Viscio
Catherine Walton
Maroli Licardie

LYNN PUBLIC SCHOOLS
COORDINATED FAMILY
& COMMUNITY
ENGAGEMENT
PROGRAM (CFCE)
Carmela Aguirre
Natalie Bowen
Debra Brooks
Claire Callahan
Mady Chavez Lopez
Lucy Encarnacion
Anne Hanley
Christine Ierardi
Araseli Lopez Chavez
Luz Moya
Glenda Pascual
Susan Stuab
Mary Stinson
Lisa Terrien
Kathleen Westin

2020 VOLUNTEERS
Rosa Aguirre
Janelle Anderson
Camille Archer
Carolyn Arthur
Lori Ballantine
Bruce Berzin
Maria Cabada
Daniel Cahill
Guiliana Camus
Meaghan Chalmers
Paula Clancy
Colleen Collins
Caroline Corsini
Allison Donovan
Clara Donovan
Jack Donovan
Page Driscoll
Laurence Field
Virginia Field
Ive Gonzalez
Genithia Hoggus
Lisa Kruise
Edith Lemus
Virginia Lucas
Brian Magrane
Paulina Marquez-Mundo
Fran Mayo
Meaghan McGowan
Adriana Moschella
Esther Mulroy
Juana Portillo
Marina Romero
Vanna Sari
Joseph Scianatico
Susan Sheridan
Julia Stati
Joanne Stone Libon
Esther Summersett
Steve Uhl
Jenna Wales
Brendan Ward

YOUTH SUMMER EMPLOYMENT
Saleh Ahmed
Lawrence Collins
Darwin Diaz
Isaiah Martinez
Donald Okoro
Ivan Sanchez
Gianna Williams
Jeron Xavapy

2020 CONTRIBUTORS
INDIVIDUAL GIVERS
Bryan Adams
Douglas Allen
Raymond Amidon
Dorothy Amirault-Thibodeau
Logically And Co.
Janelle Anderson
Anonymous Donor
Susan Archer
Samuel Baily
Deborah Ballantyne
Jeanne Baranek Olmstead
David Barker
Laura and Tony Barletta
Margaret Barmack
Africa Beato
Lisa Bell
Bruce Berzin
Ian Boehm
Thomas Boland
Janet Bordonaro
Carole Bouchat
Beth Bourgault
Mimi Brophy
P. Douglas & Sue Burgess
Susan Burke
John Burke
Jaimie Burrows
Soraya Cacci
Emily Callahan
Diane & John Callahan
Patrick Callahan
Lissa Carlin
Cathy & Dennis Carmody
Mark Caron
James Carone
Donald Casale
Tom and Moira Cassidy
Marilyn Cassidy
Marjorie Cassidy
Joanne Censullo
Many Chab
Meaghan Chalmers
Michael Christian
Robert Cluney
Joseph Coan
Colleen Collins
Bob & Noreen Connolly
Julia Cort
Janis Cotter
Jim and Julie Cowdell
Paul M Crowley
Richard Curran
Christine D’Anjou
Frank Dalicandro
Neil Daniel
Bill & Betty Darling
Thomas Darling
Darling Family 1999 Charitable
Lead Annuity Trust
Jennifer Davis Oliveira
Elizabeth Davis Russell
John and Diane Demakes
Lisa Demarco
Kevin Dennehy
Jean Dennis
Carol & Ed Desrosiers
Edward R. Desrosiers
Gina Didonato
Karen & Michael Dimeglio
Halley Doherty
Cheryl Donnelly
Matthew Donnelly
John & Allison Donovan
Mary Donovan
David Donovan
Gary & Kay Eisenhower
Edith Elliott Hunnewell
Elmwood Charitable Trust of October
1985
Joseph Esdra
Peter Fallon
Anita Farber-Robertson
Virginia Field
Lawrence Field
Marisa Fields
Scott Fillenworth
Edward Flanagan
John and Sheila Ford
Cynthia Fougere
Connie Fredericks
Jo Ann Freedman
Christy Gable
David Garufi
Lorraine Gately
Brian Gawlak
Jeff Glew
Linda Glew
Stuart Goldman
Maxine Goldman
Grannies Respond
Peter Gray
Debbie Green
John Greenbaum
Susen Grundy
Connie & Arthur Gutierrez
Gordon Hall
Alison & Max Hall
Henry Hall
Jean Hamburg
Christina Hanlon
Clara Hastings
Franklin Hawke
Kevin Hayes
Florence Henderson
Edward Hennessey
Therese Rose Holdcraft
Alyssa Howell
Nancy Huntington Stager
Laronda Hutcherson
Suzanne Hynes
Joan Johnson
David Johnson
Allison Joseph
Mary Kaczynski
Sarah Keenan
2020 CONTRIBUTORS (CONTINUED)

Patricia Kennedy
Elizabeth Kent
Chrisna Khuon
Kelly Korenak
Kelley Kossmann
Lisa Kruse
Joy Lafrance
Kristine Latour Kennedy
Joe & Marilyn LeFevre
Laurence Leonard
Angela Lewis
Paul Liberty
Joanne & Lars Llorente
Edward Loneran
Edith Luray
Cate Lynch
Dave MacKay
Pam and Brian Magrane
Jessica Mahan
Barbara Maitland
Gina Maniscalco
Tedi Markham
Linda Marzetti
Juliette Mayers
Francis Mayo
Peter & Jeannette McGinn
Terence McGinnis
Meghan & Bob McGowan
Linda McKenna
Barbara McKinley
Dick McKinley
Martha McManamy
Kelly McNamee
Kurt J. Miller
Judi Moccia
Ruben Montano-Lopez
Karen Morano
Vivien Morris
Viola Morris-Buchanan
Ryan Mulherin
Esther Mulroy
Drew Niles
Kimloan Norng
Leang Norng
Amy O’Brien
Ann-Marie O’Keefe
Katharine O’Malley
Karen O’Neil
Kenneth & Elaine Oswald
Nathalie Paez
Diane Palimbo
Gail Paris
Carolyn Patterson
Thomas Peckham
Francheska Perez
Linda Peters
Phoeuth Phon
Diego Portillo Mazal
Emily Potts
Phaly Prak
Robert Pruett
Julio Quintana Rizzo
Petrice Ranno
Vincent Recchia
Thomas & Carol Regan
Daniel Richard
Alfred & Agnes Ricko
Mike Ring

Charlie Rodgers
Frank Saccoccio
Vanna Saery
Phyllis Sagan
Lainey Samant
Sharon & James Scofield
Elizabeth Scoope
Carlos Segura-Ortega
Ellen Serino
Ada Sheehan
William Simpson
Ming Soong
Eddy Staco
Daniel Staub
Scot Sternberg
Joanne Stone-Libon
Esther Summersett
Mary & Jay Sylva
Deborah Thomson
Stephen Uhl
Michael Vail
Denise Visco
Roger Volk
Jenna Wales
John and Carol Wales
Nancy Goldman Walter
Kate Walton
Brendan Ward
James Ward
Kerryn Ward
Julie Ward Brady
Suzanne Whalen
Natalie and William Whelan
Tracy Wood
Mary Ann Woodward
Margaret Wynn
Patrick Wynn
Jennie Wu
Joan Yospin
Deborah Young
Francesca Zakharia
Elaine Zetes
Patricia Zuchero

FOUNDATIONS

George E. Barnard Trust
Bessie Papas Foundation
Bushrod H. Campbell &
Adah F. Hall Charity Fund
Citizens Charitable Foundation
Henry H. Downing Trust
East Boston Savings Bank
Charitable Foundation, Inc.
Eastern Bank Charitable
Foundation
Edward S. & Winifred
Moseley Foundation
Harvard University
Memorial Church
Henry Pevear Trust
John H. MacNair
Charitable Fund
Lodge of Saint Andrew
Lynn Cultural Council
Nordblom Family Foundation
Salem Five Charitable
Foundation
Spinney Mudge Grants
Committee - Unitarian
Universalist Church of
Greater Lynn
Annie E. Wilson Trust

COMMUNITY PARTNERS

Aspire Developmental Services, Inc.
Children's Law Center of MA
King's Lynn Residences Council
Kiwanis Club of Chelsea
Knights of Columbus Valladolid
Council #70
Ladies Ancient Order of
Hibernians Div. 10
Nahant Woman's Club
City of Lynn School Department
Mass Hire - North Shore
Workforce Board
North Shore Community
College
SPUR
Swampscott Middle School
United Way of Greater
Philadelphia Workplace
Giving Program
United Way of Mass Bay
& Merrimack Valley
United Way of Rhode Island, Inc.
Workplace Giving Program
United Way of Rhode Island, Inc.
Workplace Giving Program
Christ Apostolic Church
Mt Zion II
East Baptist Church
First Church in Swampscott
Congregational
Universalist Universalist Women of
Greater Lynn

BUSINESSES & ORGANIZATIONS

Amazon Smile
Benevity Community Impact Fund
Big Y Giving Tag Program
Certified Public Accountant
Chesnut Hill Wealth Management
Coastal Heritage Bank
Complete Copier & Sales Co.
Dandreo Bros General Contractors
Delulis Brothers Construction
Dental Dreams
Divine Design by Hadassah
GE Aviation
Goodrich Funeral Home
Hirsch Landscape Services
IGive.com
Instant Signal & Alarm Company, Inc.
Ironbridge Associates LLC
John's Fuel Service, Inc.
Kemly Daycare
McGee & Schiavoni
Network for Good
Newhall Real Estate LLC
North Shore Heating Supply
Oceanview of Nahant
Old Neighborhood Foods
Osborne Medical Supply
Periwinkles Food Shoppe
Raina’s Hair Color Studio by the Sea
RFC Financial Services
Risk Strategies
Robert W. Irvine & Sons, Inc.
Sentinel Benefits & Financial Group
Seyfarth Shaw LLP
Spinelli’s Function Facilities
St. Jean’s Credit Union
Stop & Shop Giving
Tag Program
Truist
YourCause LLC - Eastern Bank
Charitable Foundation

GIFTS OF GOODS
AND SERVICES

Basket Making Friends
Children’s Law Center
Colleen Collins, M.D.
Cradles to Crayons
Dental Dreams
Jean Hamburg
Planet Aid
SPUR
Swampscott Middle School

WEBWW.FCSLYNN.ORG
SUMMARY OF OPERATIONS FOR FISCAL YEAR 2020

EXPENSES BY PROGRAM

<table>
<thead>
<tr>
<th>SOURCE</th>
<th>AMOUNT</th>
<th>% OF TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Family Support</td>
<td>$1,546,281</td>
<td>61.4%</td>
</tr>
<tr>
<td>Youth</td>
<td>$334,466</td>
<td>13.3%</td>
</tr>
<tr>
<td>Elder</td>
<td>$4,463</td>
<td>0.2%</td>
</tr>
<tr>
<td>Advancement</td>
<td>$195,702</td>
<td>7.8%</td>
</tr>
<tr>
<td>Administrative</td>
<td>$436,770</td>
<td>17.3%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>$2,517,682</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

REVENUES BY SOURCE

<table>
<thead>
<tr>
<th>SOURCE</th>
<th>AMOUNT</th>
<th>% OF TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contributions/Other</td>
<td>$244,027</td>
<td>10.6%</td>
</tr>
<tr>
<td>Contract Revenue</td>
<td>$1,792,989</td>
<td>78.1%</td>
</tr>
<tr>
<td>Program Revenue</td>
<td>$7,946</td>
<td>0.3%</td>
</tr>
<tr>
<td>Investment Allocation</td>
<td>$187,927</td>
<td>8.2%</td>
</tr>
<tr>
<td>United Way</td>
<td>$53,217</td>
<td>2.3%</td>
</tr>
<tr>
<td>Family Financial Stability</td>
<td>$10,218</td>
<td>0.4%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>$2,296,324</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

Individual and business contributions make up a small percentage of our revenue, yet are the foundation of our operating expenses.
FAMILY & CHILDREN’S SERVICE IS A MULTISERVICE COMMUNITY NONPROFIT ORGANIZATION THAT STRENGTHENS THE LIFE SKILLS OF FAMILIES, CHILDREN, AND INDIVIDUALS OF ALL AGES.