FAMILY & CHILDREN’S SERVICE IS A MULTISERVICE COMMUNITY NONPROFIT ORGANIZATION THAT STRENGTHENS THE LIFE SKILLS OF FAMILIES, CHILDREN, AND INDIVIDUALS OF ALL AGES.
This is not an Annual Report; this is a Gratitude Report.

At Family & Children’s Service our goal is to help people build stable, productive, healthy lives. Your gifts help us to offer proven and professionally managed services in multiple languages using center-based and in-home settings. Lasting transformation takes time, focus, and encouragement. Through your support, we address specific needs, and strengthen the life skills of families, children, teens and adults of all ages.

**Family & Children’s Service** programs empower families to provide a safe, nurturing home for their children, as well as support youth to build brighter futures...all because of your gifts.

Each year, we are humbled to report back to you all the ways in which your contributions make a difference in the life of this organization and in the lives of people all over the North Shore that we are honored to serve.

*We are grateful to have a partner in you. Thank you.*
FAMILY SERVICES

Our services follow a two-generational approach offering a variety of parent-child activities, groups and enrichment events designed to enhance parenting, strengthen parent-child bonds, foster healthy child development, and help ensure children enter school ready to learn. Early childhood educational activities are offered in multiple languages simultaneously with the parent groups and workshops which enables parents to attend more regularly.

The Family Resource Center (FRC) provides free early childhood parenting education programs, support groups, and developmental screenings of preschool-aged children.

FRC PROGRAMS INCLUDE:

The Incredible Years and Parenting Journey Classes
- Las Mamas Primerizas
- Grupo do Mujeres
- Teen Mom’s Group
- Cambodian Support Group
- Emergency Financial Assistance through the Goldman-Callahan Endowment and United Way

HOME VISITING PROGRAMS:

Healthy Families Harbor Area is a home visiting program that serves first-time parents in Charlestown, Chelsea, East Boston, Revere or Winthrop who are under the age of 21, and are pregnant or parenting a child under the age of 1.

Parents as Teachers provides parents in Chelsea, Lynn, and Revere who are pregnant or parenting children under the age of 5 with in-home visits that focus on strengthening parent-child interaction.

Family Alliance is a team of licensed clinicians and case managers who deliver stabilization, support and counseling services to DCF-referred families with children of all ages.

Young Parents Support focuses on the needs of parents up to age 23 by providing case management services, assisted referrals and accompaniments.

OUTCOMES

6 cycles of parenting education classes taught in English, Spanish, and Khmer, 124 children participated in educational activities

46 parents graduated from parent skills education sessions

170 children screened for developmental delays

160 workshops hosted for weekly support groups

Over 100 families received home visits each month

366 children participated in FRC services

188 parents attended parent support groups

470 parents and children attended workshops

Launched the only Spanish language support group for new moms in Chelsea

450 backpacks and educational materials distributed at Family Fun Day


44 families received emergency assistance
YOUTH SERVICES

Youth Development Programs address root causes of youth violence, teen pregnancy, low educational outcomes, and other social determinants. Our programs help to strengthen the internal assets and social competencies of youth while building self-esteem, social awareness, personal responsibility, and community connections.

The Right Moves is a school-based after school program that offers an age-appropriate, asset-building, strength-based, and preventative curriculum for fifth grade girls to help with their transition to middle school.

Shannon Community Safety Initiative provides case management, youth leadership training, and job opportunities through a city-wide, inter-agency violence prevention program serving Lynn youth ages 14-24.

Project PRIME provides youth with sexual health education to boost their understanding of risks, and help reduce the incidence of HIV/STDs and unplanned pregnancies among 14-21 year olds.

Teen Scene is an after-school academic enrichment and summer program for middle school-aged youth that includes homework help, experiential learning projects, service learning, and leadership training.

In 2019, Teen Scene celebrated its 10th anniversary. The festivities included a photo exhibit, dance performance, and video presentation. This was followed by a family-style barbeque, water and lawn games, and a visit from the ice cream truck.

Since 2009, Teen Scene has provided tutoring, homework help, music, arts, crafts, science labs, service learning, mentoring, leadership development, and summer field trips to over 500 Lynn youth.
YOUR SUPPORT ENABLES US TO SERVE.

“You are angels from heaven, and I don’t know what I will do without your support. I have problems trusting people and we are afraid, but Family Alliance makes us feel safe and supported.”

Veronica – Family Alliance client
This was my mother’s favorite agency. She was involved for over 40 years.

Now it’s one of mine, too.

That’s why I was proud to add Family & Children’s Service to my estate plan.

My family has done work to support children and families for generations, and I have come to see firsthand that this agency is truly special.

Some of the staff here have suffered some of the same issues as the people who come here for help—trauma, isolation, poverty, language barriers.

A lot of the staff I’ve met carry a lot of light to the people they work with. They are working on their own lives and they’re reaching out to people to help them with their lives. Some have faced harrowing challenges in their countries of origin, and then to come here and have the gratefulness that they do is pretty amazing.

I used to work in early intervention in Lynn public schools, so this kind of resilience isn’t unfamiliar.

Now, as a professional life coach I’ve volunteered my time to support a few of the remarkable staff at Family & Children’s Service.

I know from personal experience that when you can see yourself more, then you can work on yourself and maybe love who you are. Once that’s been taken care of, you can carry love and light to others—once you can love who you are.

I’m grateful for the opportunity to continue my own family’s legacy of carrying love and light to families in my community . . . now, and well into the future.

DONOR SPOTLIGHT:
ESTHER MULROY

A legacy of light & love: a family commitment to helping neighbors

F&CS former Executive Director Maroli Licardié was awarded the Eastern Bank Community Advocacy Award which celebrates local community leaders who give their time and talent to address vital needs throughout Eastern Bank’s New England footprint. Maroli was recognized for her leadership of the agency’s child and family centered services that enable families and children to achieve their full potential.

F&CS was among 40 select nonprofits who received a Tufts Health Plan Foundation Angel Grant for “doing exemplary work to promote community health and wellness.” The foundation recognized F&CS’ role in addressing economic and social conditions that influence health in diverse communities.

Project PRIME received DPH attention for exceeding expectations in the completion of sexual health education cohorts.

The Parents as Teachers (PAT) Program was recognized by the PAT national office as the only provider in MA to have met all of the essential requirements for the model.

Youth from the Shannon Collaborative launched a Clean Streets/Clean Lives Campaign to collect care packages to benefit homeless individuals. The group approached local businesses and community members to contribute to their efforts. With help from the staff and volunteers at My Brother’s Table, the group distributed 150 care packages containing personal hygiene items, community resource lists, and winter essentials.
INDIVIDUAL GIVERS
Raymond Amidon
Dorothy Amirault-Thibodeau
Anonymous Donor
Susan Archer
Judith Babcock
Deborah Ballantyne
Robert Barnard
Sarah & Gregory Bates
Bruce Berzin
Carole Bouchat
Richard Breed III
Bright Funds
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Henry Hall
Linda & Gordon Hall
Jean Hamburg
Clara Hastings
Barbara Helinski
Florence Henderson
Winifred Hodges
Therese Rose Holdcraft
Nancy Huntington Stager
Suzanne Hynes
Franklin Kashner
Susan and John Kane
Elizabeth Kent
Laurence Leonard Jr.
Maroli Licardie
Mark Lohr
Hadley MacLean
Regina Maniscalo & Donald Gilligan
Heather & Roy Martin
Francis Mayo
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Meghan McGowan
Linda McKenna
Kurt Miller
Rev. Viola Morris-Buchanan
Esther Mulroy
M. Patricia & Robert Murphy
Xandra Negron
James Orozco
Elaine & Kenneth Oswald
Donna Patterson-Kellum
Thomas Peckham
Janice Post
Sarah & Robert Pruet
Carol & Thomas Regan
Kathy Romanos
Sharon & James Scofield
Carolos Segura-Ortega
Dr. & Mrs. William Simpson
Madelyn & Paul Simpson
Daniel Staub
Scot Sternberg
Esther Summersett
Stephen Uhl
Carol & John Wales
Margaret Wynn
Patrick Wynn
Joan Yospin

GIFTS OF GOODS AND SERVICES
Basket Making Friends
Calvary Christian Church
Children’s Law Center
Colleen Collins, M.D.
Cradles to Crayons
Dental Dreams
Jean Hamburg
Kuljic DDS & Team
Nest Forward Real Estate
Planet Aid
Reading Orthodontics
Risk Strategies
SPUR
Stop & Shop
Swampscott Middle School
Title Boxing Club

BUSSINESSES & ORGANIZATIONS
A. James Lynch Insurance
A1 Exterminators, Inc.
Aflac
Amazon Smiles
Aura Investments
Basket Making Friends
Benefit Community Impact Fund
Big Y Giving Tag Program
Bob’s Discount Furniture Charitable Foundation
Certified Public Accountant
Chesterhill Hill Wealth Management
Christopher’s Cafe
Clean Slate Centers
Complete Copier & Sales Co.
Costco
Dandreo Bros General Contractors
Delulis Brothers
Dental Dreams
Divine Design by Hadassah
DiVirgilio Financial Group
Dr. Ian Boehm
East Boston Savings Bank
Empire Loan
GE Aviation
Giovanni’s Sub Shop
Give with Liberty
Goodrich Funeral Home
Growing Smile Pediatric Dentistry
Hegarty’s Delivery Service
IGive.com
Instant Signal & Alarm Company, Inc.
Ironbridge Associates LLC
John’s Fuel Service, Inc.
King’s Lynne Resident Council
Knights of Columbus Valladolid Council #70
Kowloon Restaurant
Kuljic DDS & Team
Lancelot Janitorial Paper Product
Land Computer
Law Office of Eddy Staco
Magrane Travel Services
McGee & Schiavoni
Metro Credit Union of Lynn
Nadia’s House of Pizza
Nest Forward Real Estate
Network for Good
New York Life
North Shore Bank
North Shore Heating Supply
Old Neighborhood Foods
Osborne Medical Supply
Periwinkles Food Shoppe
Polished LLC
Raina’s Hair Color Studio by the Sea
Reading Orthodontics
RFC Financial Services
Risk Strategies
Robert W. Irvine & Sons, Inc.
Seyfarth Shaw LLP
Solimine Funeral Home
Spinelli’s Function Facilities
Stop & Shop
Stop & Shop Giving Tag Program
Trader Joe’s Trust
Unitarian Universalist Women of Greater Lynn
Roger L. Volk, C.P.A.
FOUNDATIONS
Cummings Foundation
Deborah Munroe Noonan Memorial Fund
East Boston Savings Bank Charitable Foundation
Eastern Bank Charitable Foundation
Edward S. & Winifred Moseley Foundation
Foundation
Foundation Trust
Harvard University Memorial Church
Henry Pevear Trust
Lynn Cultural Council
McCaffrey Family Foundation
John McNair Charitable Trust
Neal Rantoul Foundation
Nordblom Family Foundation
Orville W. Forté Charitable Foundation
Salem Five Charitable Foundation
Spinney Mudge Grants Committee
St. Stephen’s Housing Corporation
Tufts Health Plan Foundation

COMMUNITY PARTNERS
Aspire Developmental Services, Inc.
Boys & Girls Club of Lynn
Catholic Charities North Centerboard
Chelsea High School Reach Program
Children’s Law Center of MA
Children’s Trust
City of Lynn
Department of Children and Families
Department of Elementary and Secondary Education
Department of Public Health
EDCO
Executive Office of Health & Human Services
Executive Office of Public Safety & Security
Girl’s Inc.
Greater Lynn Senior Services
HAWC
JOI Child Care Center
Lynn Economic Opportunity, Inc.
Lynn Parks & Recreation
Lynn Police Department
Lynn Public Schools
LYSOA
Mass Hire North Shore Career Center
North Shore Community College
North Shore Medical Center
Phoenix Academy Charter School
Salvation Army
UMass Extension Nutrition Education Program
United Way of Massachusetts Bay & Merrimack Valley

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Anne Hanley
Christine lerardi
Araseli Lopez Chavez
Luz Moya
Glenda Pascual
Susan Stuab
Mary Stinson
Lisa Terrien
Kathleen Westin

SPECIAL THANKS
Sarah Bastille Photography
Amy Whittenburg

I have 4 kids and my oldest two are very close in age (15 months apart). When I was a new mom looking for resources to be the best mom I could be, I came here. They had a resource playgroup. And I was really grateful for classes for moms and for kids at the same time; as I was learning, my kids were learning as well. It was really great to connect to other mom’s, first-time moms, in the same boat. It was really important to build community for me. That was 24 years ago.

Staff member and former participant
“The endurance and the durability of the organization is something I admire, and it’s an ability to be a stalwart. I think of that as being very permanent, not something that’s going to change direction or be modified. It’s in the DNA of the organization. I saw that as an asset that doesn’t get measured or even talked about. It made me proud to be with them.”

Virginia Field, Board President

### SUMMARY OF OPERATIONS FOR FISCAL YEAR 2019

#### Expenses by Program

<table>
<thead>
<tr>
<th>SOURCE</th>
<th>AMOUNT</th>
<th>% OF TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Family Support</td>
<td>$1,534,927</td>
<td>62%</td>
</tr>
<tr>
<td>Youth</td>
<td>$373,686</td>
<td>15%</td>
</tr>
<tr>
<td>Elder</td>
<td>$23,477</td>
<td>1%</td>
</tr>
<tr>
<td>Advancement</td>
<td>$104,326</td>
<td>4%</td>
</tr>
<tr>
<td>Administrative</td>
<td>$428,415</td>
<td>17%</td>
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</tbody>
</table>

**TOTAL**          | **$2,464,831** | **100%**   |

#### Revenues By Source

<table>
<thead>
<tr>
<th>SOURCE</th>
<th>AMOUNT</th>
<th>% OF TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contributions/Other</td>
<td>$227,401</td>
<td>10%</td>
</tr>
<tr>
<td>Contract Revenue</td>
<td>$1,734,405</td>
<td>73%</td>
</tr>
<tr>
<td>Program Revenue</td>
<td>$19,597</td>
<td>1%</td>
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<tr>
<td>Investment Allocation</td>
<td>$330,133</td>
<td>14%</td>
</tr>
<tr>
<td>United Way</td>
<td>$74,085</td>
<td>3%</td>
</tr>
<tr>
<td>Family Financial Stability</td>
<td>$5,285</td>
<td>0%</td>
</tr>
</tbody>
</table>

**TOTAL**          | **$2,390,904** | **100%**   |

Individual and business contributions make up a small percentage of our revenue, yet are the foundation of our operating expenses.
Family & Children’s Service

111 North Common Street, Lynn, MA, 01902
781-598-5517

95 Fourth Street Chelsea, MA, 02150
617-409-9360