Family & Children’s Service supports underserved and socially vulnerable populations in building stable, productive, and healthy lives.

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Cover Photo © Sarah Bastille Photography
Together, the Board and staff of Family & Children’s Service are deeply committed to the mission of building bright futures for families, children, and individuals of all ages. Guided by our core values: Belief and Investment in the Capacity of All People; Commitment to Social Equality; Responsibility to Quality Service and Implementation of Best Practices; and Engaging in Holistic Collaboration, we work toward the goal of “becoming more efficient and provide services to a larger sector of residents in the neediest communities in our area.”

2018 can doubtlessly be described as an exciting, productive and transitional year in our 134-year history of working to meet the needs of the less fortunate. We embarked on the implementation of year one of our 2018-2023 Strategic Plan which brought anticipated and unforeseen challenges that were addressed with honesty and vigor.

We achieved an important benchmark in our Marketing and Development objectives. Assisted by Empower Success Corp., we conducted an exhaustive analysis of our name, branding, and messaging. After months of work, we succeeded in re-visualizing our brand and updating and refining our messaging and visual presentation. We are positive about this process and grateful for the excellent work Empower Success Corp. gave us. In the months ahead, we will continue the work of mapping out our next steps.

It may sound as if 2018 was all hard work and no play. No way. Our November 3rd Giving Thanks Gala honoring former Board Member Frannie Hall was a huge success due to the creativity and hard work of volunteers, and staff.

For 48 years, Frannie Hall devoted herself to helping Family and Children’s Service meet the needs of the community. In gratitude for her dedication and commitment, we honored her and celebrated the big place that she occupies in our hearts. That evening, Executive Director Maroli Licardie announced the establishment of the Frances Hall Service Award. This annual award will be given to an employee of Family & Children’s Service to help finance their professional development pursuits.

The Giving Thanks Gala celebration was a joy-filled evening enriched by a beautiful setting, lively music, and dancing. We all are grateful to the Hall family and all those who helped in making the Giving Thanks Gala a great success.

I am personally grateful to be a part of the work being done by Family and Children’s Service that helps those less fortunate to build a bright future and I look forward to the work ahead.

Sincerely,

Virginia S. Field
President of the Board of Directors
We are committed to building a community where individuals are well connected to resources and to each other – where everyone is given the opportunity to achieve their fullest potential.

That commitment informs our staffing, programming, and finances.
Parenting Education and Family Support

Family & Children’s Service offers home-based and group parenting skills education and family support, youth development services, community health education, case management, advocacy for court-involved youth, and emergency financial assistance. As a multi-service agency, we provide linguistically and culturally appropriate services in English, Spanish, Haitian Creole, and Khmer.

HIGHLIGHTS FROM 2018

- **91** CHILDREN WERE SCREENED FOR DEVELOPMENTAL DELAYS
- **533** UNDUPPLICATED PARENTS AND CHILDREN BENEFITED FROM OUR PARENT SUPPORT GROUPS AND PARENT EDUCATION SESSIONS
- **10** PARENT EDUCATION SESSIONS WERE TAUGHT IN ENGLISH, SPANISH, AND KHMER
- **92** PARENTS GRADUATED FROM OUR PARENT EDUCATION SESSIONS
- **47** EDUCATIONAL WORKSHOPS PROVIDED FOR OUR PARENT SUPPORT GROUPS
- **282** WOMEN AND CHILDREN SERVED IN LATINO MOTHER SUPPORT GROUP
- **153** MOMS AND CHILDREN HOSTED IN THE NEW MOMS SUPPORT GROUPS
- **94** WOMEN AND CHILDREN SERVED IN OUR CAMBODIAN MOTHER SUPPORT GROUP
- **8** SPECIAL EVENTS ORGANIZED BY F&CS THAT WERE FREE AND OPEN TO THE COMMUNITY: FAMILY FUN, DAY, CHRISTMAS PARTY, EASTER EGG HUNT EVENT, CHILDREN’S DAY, COMMUNITY BABY SHOWER, MOTHER’S DAY, LITERACY EVENT, AND KHMER NEW YEAR.

Parenting has been called the most difficult job in the world, but parents cannot give to their children what they do not possess. We believe that despite factors that influence a parent’s ability to successfully nurture, parenting can be transformed through the power of education, support, coaching, and community. Working from the inside out, that transformation begins with the development and strengthening of an individual’s core capacities and ripples out from there. We focus on providing concrete skills that not only address immediate needs, but also equip parents to navigate whatever life may bring in the future. Our classes, support groups, and home visits deliver proven evidence-informed skills, strategies, and competencies to develop assets in socially vulnerable parents so that every child is given the opportunity to thrive. The impact is both deep: to future generations, and wide to the broader community.

THE FAMILY RESOURCE CENTER

The FRC is home to our Early Childhood Parenting Education and Family Support programs which are free to the community and include childcare and refreshments for the children, life skills training for parents, developmental screening and referrals, and engagement in cultural events and celebrations to combat social isolation.

PROGRAMS INCLUDE:

- The Incredible Years Curriculum
- ASQ Developmental Screenings
- Las Mamas Primerizas
- Grupo de Mujeres
- Teen Moms’ Group
- Cambodian Support Group
- Lynn Public Schools Coordinated Family & Community Engagement
- Emergency Financial Assistance through the Goldman-Callahan Endowment and United Way

“I felt very welcomed, you learn new things with other moms who are the same age as you and who have children the same age. The group felt like home. There was so much diversity because the moms were all from different countries.”

ANGELA AGUILAR – CHILDCARE STAFF, AND FORMER PARTICIPANT
Home Visiting Services

Our home visiting services are available to adolescents, adults, and their children through the age of 5. The emphasis is on preventing a range of poor childhood health and developmental outcomes through education and coaching. Our trained home visitors promote personal goal setting, educational and career attainment for parents, and encourage financial literacy and independence. Developmental screenings and referrals are also provided.

FAMILY ALLIANCE
Family Alliance is a Family Stabilization Team which consists of licensed clinicians and case managers who work with families referred by the Department of Children and Families.

HEALTHY FAMILIES HARBOR AREA
Provides home visiting and support specifically for first-time teen parents who are pregnant or parenting a child less than one year old. Participants reside in Charlestown, Chelsea, East Boston, Revere, or Winthrop.

PARENTS AS TEACHERS (PAT)
Provides families with preschool children with in-home visits that focus on strengthening parent-child interaction, development-centered parenting, and family well-being. Participants reside in the communities of Chelsea, Lynn, or Revere.

YOUNG PARENT SUPPORT PROGRAM (YPSP)
Provides intensive case management service to young parents who are pregnant or parenting and reside in Chelsea or Revere. Case managers support parents to reach goals in a variety of areas including parenting, mental health, education, employment, and housing.

Youth Development

Our approach is the use of prevention and education to empower youth and young adults, regardless of their backgrounds, their environment, or their past experiences. Our programs employ a Positive Youth Development framework in order to build assets and resiliency, promote responsible decision-making, and enable youth to envision a successful future for themselves.

TEEN SCENE
Academic and summer enrichment program for youth in Lynn. Youth participate in project-based learning labs that emphasize 21st century skills and engage in weekly evidence-based asset-building groups facilitated by staff and mentors.

THE RIGHT MOVES
An asset-building program for 5th grade girls conducted in five elementary schools in Lynn. Group topics include communication and problem solving, puberty, healthy relationships, body image and nutrition, healthy self-esteem and conflict resolution.

PROJECT ADVANCE/SHANNON
Through a collaborative effort with the Lynn Police Dept. and other community partners, Project Advance offers social intervention strategies to young men and women aged 14-24 who are at risk of becoming gang-involved and engaging in delinquent or criminal activities. Using a Positive Youth Development approach, the program offers intensive case management, school and court advocacy, mentoring, and life coaching.

P.R.I.M.E.
The Promoting Responsibility Individuality and Empowerment program utilizes a Positive Youth Development framework and follows trauma-informed practices to provide culturally appropriate individual and group health education, coaching, and referrals in order to prevent STD/HIV and unplanned pregnancy among youth and young adults in Lynn, Chelsea.
We Thank Our Contributors

INDIVIDUAL GIVERS

Jeanne & Richard Adamo
Raymond Amidon
Maryann Amodeo
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Anonymous
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Thomas E. Peckham
Virginia & Bruce Berzin
Jeffrey & Cindy Blonder
Dr. Ian J. Boehm
Richard Breed, III
William & Betty Brehaus
Matt & Sarah Brogna
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Century Tire Co.
Chesterhill Hill Wealth Management
Children’s Law Center of Massachusetts
Christ Apostolic Church Mt. Zion II
Commonwealth Cash Management
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East Boston Savings Bank
Give with Liberty
General Electric Aviation
Harbor View Real Estate Corp.
IGive
Instant Signal & Alarm Company
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Polished Teeth LLC
Raina’s Hair Color Studio by the Sea
Solimine Funeral Service
Spinelli’s Function Facilities
Stratford Capital Group
U.S. Trust, Bank of America Private Wealth
Management
Unitarian Universalist Women of Greater Lynn
Ward Estate & Family Law
Workplace Giving
YourCause LLC
Roger Volk, Certified Public Accountant

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State Street Foundation  
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Spinney Mudge Fund  
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United Way of Massachusetts Bay & Merrimack Valley  
United Way of West Central Connecticut

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Aspire Developmental Services, Inc.  
Catholic Charities North Centerboard  
Chelsea High School Reach Program  
Children’s Trust Massachusetts  
City of Lynn  
Department of Children and Families  
Department of Elementary and Secondary Education  
Department of Public Health  
Executive Office of Health & Human Services  
Executive Office of Public Safety & Security  
Girl’s Inc.  
Greater Lynn Senior Services  
JOI Child Care Center  
Lynn Economic Opportunity, Inc.  
Lynn Parks & Recreation  
Lynn Police Department  
Lynn Public Schools  
LYSOA  
MassHire North Shore Career Center  
North Shore Community College  
North Shore Medical Center  
Phoenix Academy Charter School  
Salvation Army  
United Way of Massachusetts Bay & Merrimack Valley

Giving Thanks Gala

Our Giving Thanks Gala was a huge success. The event honored Frannie Hall’s lifetime of service to the agency with the establishment of a scholarship in her honor to support staff development.

THANK YOU TO THE COMMITTEE MEMBERS:
Bruce Berzin  
Brette Carter  
Colleen Collins  
Allie Donovan  
Page Driscoll  
Joanne Eagan  
Virginia Field  
Leslie Gould  
Maroli Licardié  
Heather Brine Martin  
Meg McGowan  
Brendan Ward  
Meredith Weiss

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Eastern Bank  
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Linda Hall and Gordy Hall  
Rapid Reproduction  
Valladolid Council No. 70  
Knights of Columbus
We Thank Our Staff & Partners

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Guadalupe Arana
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Robert Bishop
Mady Chavez Lopez
Jasiel Colon-Vargas
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Genie Thurman
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Janet Wichern

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Xavier Delacruz
Erik Fabich
Anthony Hill
Kenneth Lopez
Osmani Martinez
Rodrigo Robles
Wanda Santana
Naomy Vega

MENTORS
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Jama Aroni
Thai Iv
Yveidy Julien
Jamya Maddox
Karie Mercedes
Johnathan Montesinos
Janica Suos
Maura Suos

LYNN PUBLIC SCHOOLS COORDINATED FAMILY & COMMUNITY ENGAGEMENT PROGRAM (CFCE)
Debra Brooks
Claire Callahan
Lucy Encarnacion
Christine Ierardi
Luz Moya
Susan Staub
Mary Stinson
Lisa Terrien
Kathy Torosian
Kathleen Westin

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Jama Aroni
Heather Brine Martin
Neil Daniel
Charles MacDonald
Phally Prak
Sarah Bastille Photography
Amy Whittenburg

“The parenting class has been an amazing experience. Since the beginning, I felt very comfortable with the staff. I got a lot of support as a newcomer.”

PAULA FLORES – CHILDCARE STAFF, AND FORMER PARTICIPANT
Summary of Operations for Fiscal Year 2018

Expenses by Program

<table>
<thead>
<tr>
<th>SOURCE</th>
<th>AMOUNT</th>
<th>% OF TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Family Support</td>
<td>$ 1,526,565</td>
<td>61%</td>
</tr>
<tr>
<td>Youth</td>
<td>$ 250,591</td>
<td>5%</td>
</tr>
<tr>
<td>Elder</td>
<td>$ 122,062</td>
<td>10%</td>
</tr>
<tr>
<td>Advancement</td>
<td>$ 155,437</td>
<td>6%</td>
</tr>
<tr>
<td>Administrative</td>
<td>$ 453,211</td>
<td>18%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$ 2,507,866</td>
<td>100%</td>
</tr>
</tbody>
</table>

Revenues By Source

<table>
<thead>
<tr>
<th>SOURCE</th>
<th>AMOUNT</th>
<th>% OF TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contributions/Other Income</td>
<td>$ 319,458</td>
<td>13%</td>
</tr>
<tr>
<td>Contract Revenue</td>
<td>$ 1,694,299</td>
<td>68%</td>
</tr>
<tr>
<td>Program Revenue</td>
<td>$ 20,168</td>
<td>1%</td>
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<tr>
<td>Investment Allocation</td>
<td>$ 380,269</td>
<td>15%</td>
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<tr>
<td>UWMB</td>
<td>$ 74,815</td>
<td>3%</td>
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<tr>
<td>Family Financial Stability</td>
<td>$ 10,826</td>
<td>0%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>$ 2,499,835</td>
<td>100%</td>
</tr>
</tbody>
</table>

Individual and business contributions make up a small percentage of our revenue, yet are the foundation of our operating expenses.

Please support our mission with a tax-deductible gift by going to www.fcslynn.org and DONATE NOW. Thank you in advance!